

Clearing Computer Cache Memory

PC – Internet Explorer 9

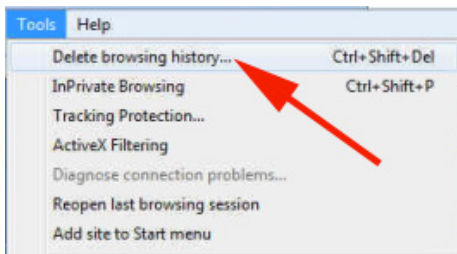
If your computer isn't showing you the current information on a web page, that might be caused by your computer displaying the web page out of "cache memory" on your computer instead of downloading the current page. There are several things you can do to try to force the computer to go to the web page instead of getting the page out of the cache.

The easiest thing to try is to click on the Reload/Refresh button at the far right side of the address bar. In the screen shot at right, note where the red arrow is pointing. That tells the browser to reload the page from the website.

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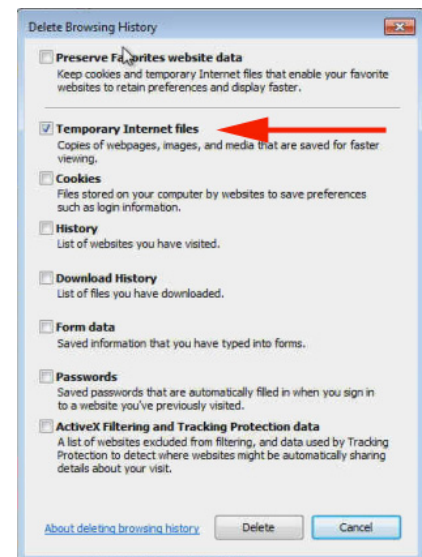


If that doesn't work, then the next thing I do is to click on TOOLS menu (on the top line – not the second line) and then "Delete Browsing History." Notice you can use the keyboard shortcut Ctrl+Shift+Del



In the "Delete Browsing History" window, uncheck everything EXCEPT for "Temporary Internet Files."

Then click on the "DELETE" button.



Once that's done, you'll be back at your browser page. At this time, click on the Refresh/Reload button and you should get the new page from the website.

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